

## Provider Quick Reference Guide



### **ELDERPLAN**

#### **Prior Authorization for Hi-Tech Imaging (MRI, MRA, CT, CTA and PET Scans)**

Phone 866-390-7526  
Fax 800-248-4884

#### **Authorization Grievance and Appeal**

ElderPlan  
Attn: Members Grievances & Appeals Department  
745 64th Street  
Brooklyn, NY 11220  
718-630-2564

#### **Claims Submission & Inquiry**

**EDI Payor ID 41222 (via Emdeon)**  
Care to Care Attn: Claims P.O. Box 6004  
Hauppauge, NY 11788  
800-610-6114

#### **Claims Appeal**

Care to Care, LLC  
P O Box 4416  
New York, NY 10163

#### **Website & Additional Information**

[www.elderplan.org](http://www.elderplan.org)